



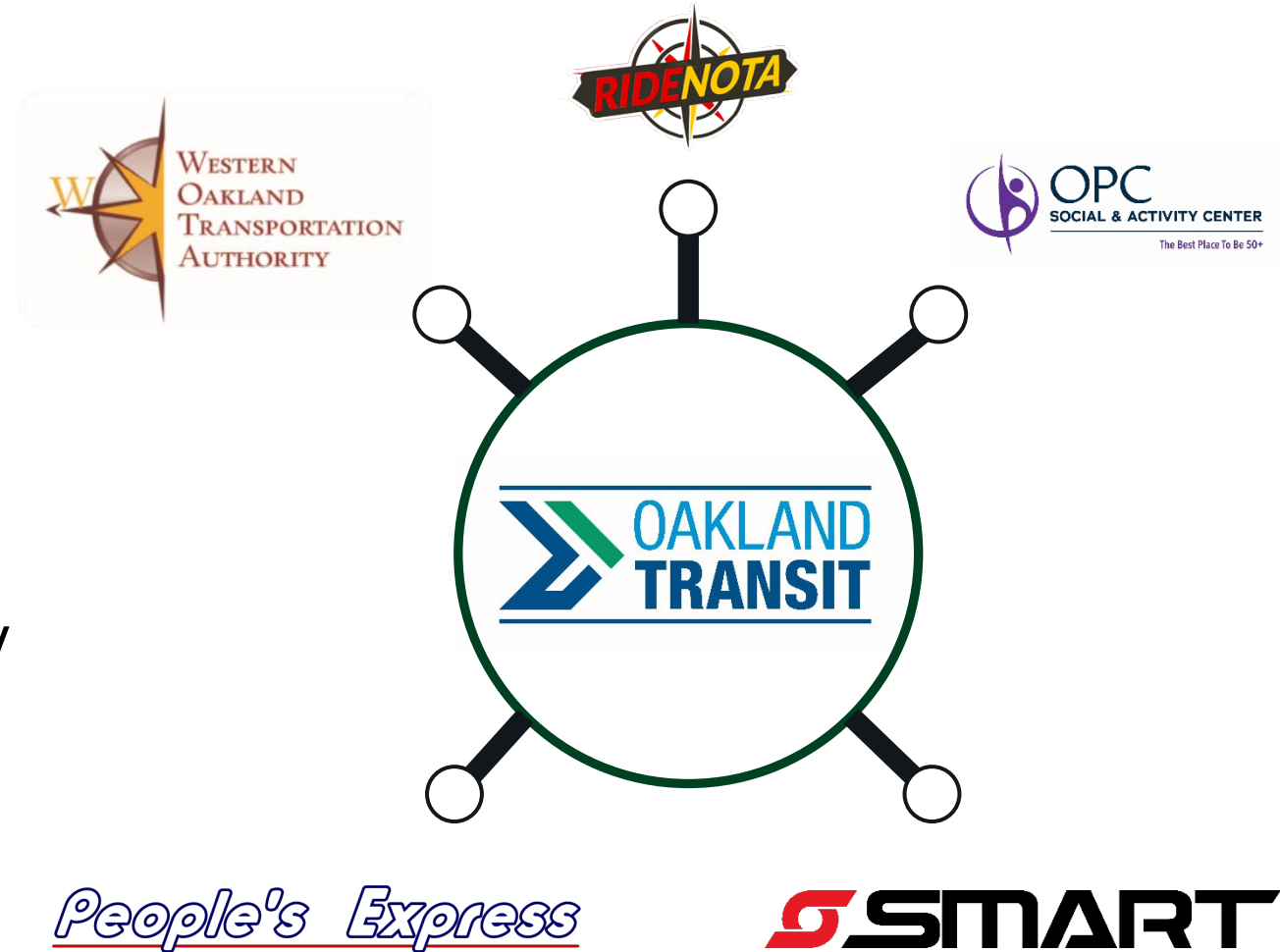
Oakland Connects

Transit Overview



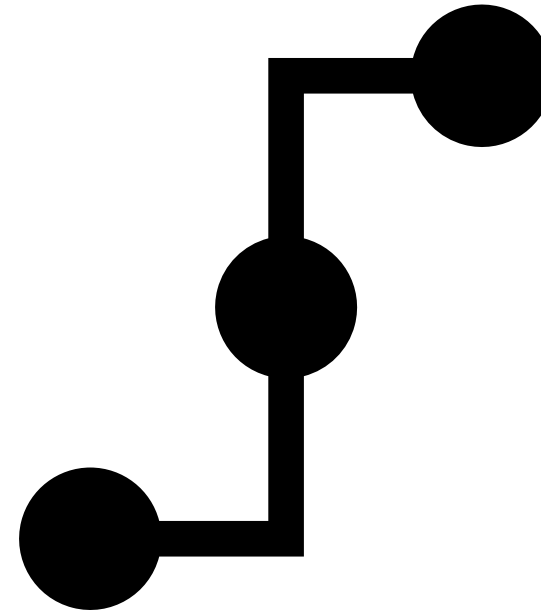
About Oakland Transit

- Public transportation millage passed in Nov 2022
- Millage provides funding to community transit providers
- Provides coordination between the 5 transit providers, 62 municipalities, and other transit partners to get people where they need to go throughout Oakland County



Today's Presentation Goals will provide:

- Transportation options
- How to access and use transit services
- How to pay for transit services
- Future transit expansions



What Transit Services Are Available?



Demand Response

Curb-to-curb small bus/van transportation that riders **schedule days in advance**. People with disabilities who need additional assistance can receive door-to-door service.



Fixed Route

Big buses that run on **specific routes on a set schedule** and stop at specific locations marked as bus stops.



Flex (like Uber/Lyft)

***Coming Soon!**

Curb-to-curb minivan transportation that riders can **reserve on-demand or schedule in advance within specific zones**. People with disabilities who need additional assistance can receive door-to-door service.

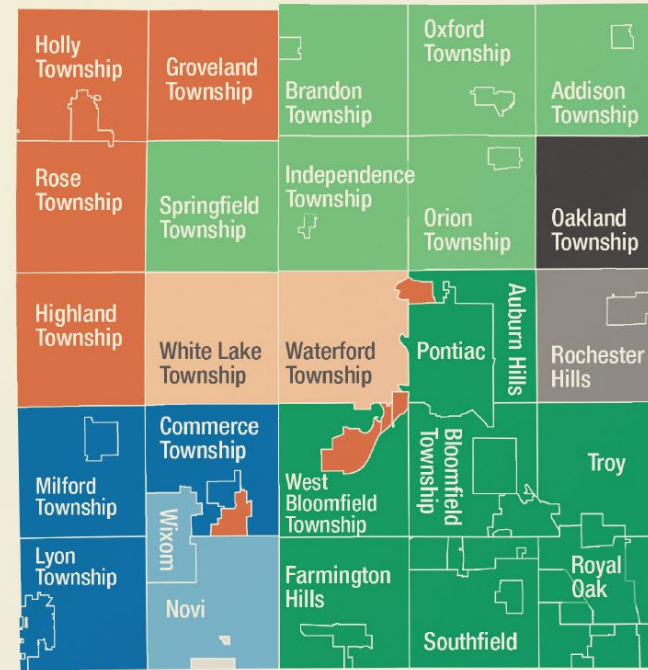
Demand Response



Where is Demand Response available?

- Countywide!
- Your transit provider **depends on where you live**
- All the transit providers work together to get people anywhere in the county they need to go

Oakland County Transit Providers



Scan QR code, visit website, or call to learn how to use each service:



> **SMARTBus.org**
(866) 962-5515



> **RideNOTA.org**
(248) 693-7100



> **RideWOTA.org**
(248) 887-4979



> **OPCTransportation.org**
(248) 652-4780



> **PeoplesExpressMi.com**
(877) 214-6073

How to Use Demand Response

As Soon As Possible:

1. Call your transit provider.
2. Provide information to get registered (name, address, wheelchair/walker needs, doctor verification, etc.). Transit provider will need time to process your paperwork.
3. Once registered, you can book a trip!

At Least 3 Days* Before Your Trip:

1. Call your transit provider (see map).
2. Provide the date, time, and location for your trip (and return trip if needed).
3. Receive information on when the transit provider can take you and, if it works for your schedule, book the trip.
4. Prepare your fare (see next slide).

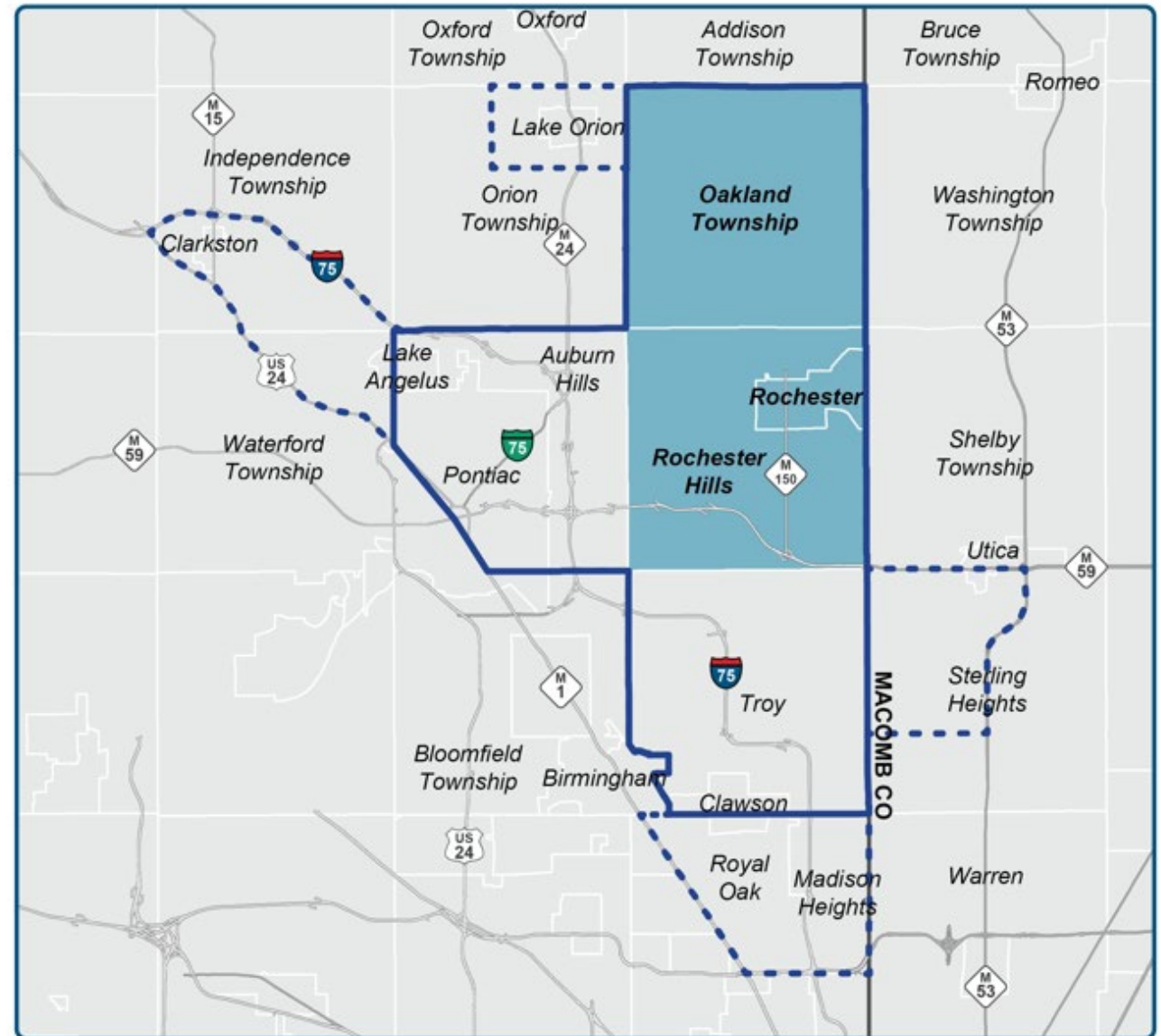
The Day of Your Trip:

1. Board the bus and give your fare to the driver.
2. Sit back and relax!
3. Arrive at your destination.
4. If you need to make any changes to your trip, call the transit provider.



2025 OPC SERVICE AREA MAP

• OPC Social & Activity Center •



The information provided herewith has been compiled from recorded deeds, plats, tax maps, surveys and other public records. It is not a legally recorded map or survey and is not intended to be used as one. Users should consult the information sources mentioned above when questions arise.

How to Pay for Demand Response

OPC, NOTA, WOTA and PEX

\$2 per stop for seniors 55+, people with disabilities, and low-income individuals (identified during registration)

Pay when you board using:

- Cash (exact change)
- Check
- Token (available for purchase, call or visit website)

SMART

\$3 per stop for ADA-certified* (identified during registration)

\$1 per stop for seniors 65+ and people with disabilities (identified during registration)

\$4 per stop for everyone else

Pay before you board using:

- Token Transit app (see next slide)

Or pay when you board using:

- Cash (exact change)
- Pass (available for purchase, call or visit website)

*ADA is a specialized service only available within ¼-mile of a SMART fixed route for people unable to use the fixed route system due to a disability. Call or visit website for more info!

Veterans Ride Free!

[“This Ride’s on Us” Veterans Transportation Program](#)

Free demand response transportation anywhere in Oakland County for veterans and their dependents who have a DD214 or equivalent

**FREE TRANSPORTATION
FOR VETERANS**

**Oakland County Veterans:
*This Ride's On Us.***

OAKLAND COUNTY MICHIGAN
VETERANS SERVICES
DAVID COULTER
OAKLAND COUNTY EXECUTIVE

OakGov.com/Veterans
(248) 419-7984

Rides must be scheduled 72 hrs in advance | DD214 or equivalent required

Fixed Route

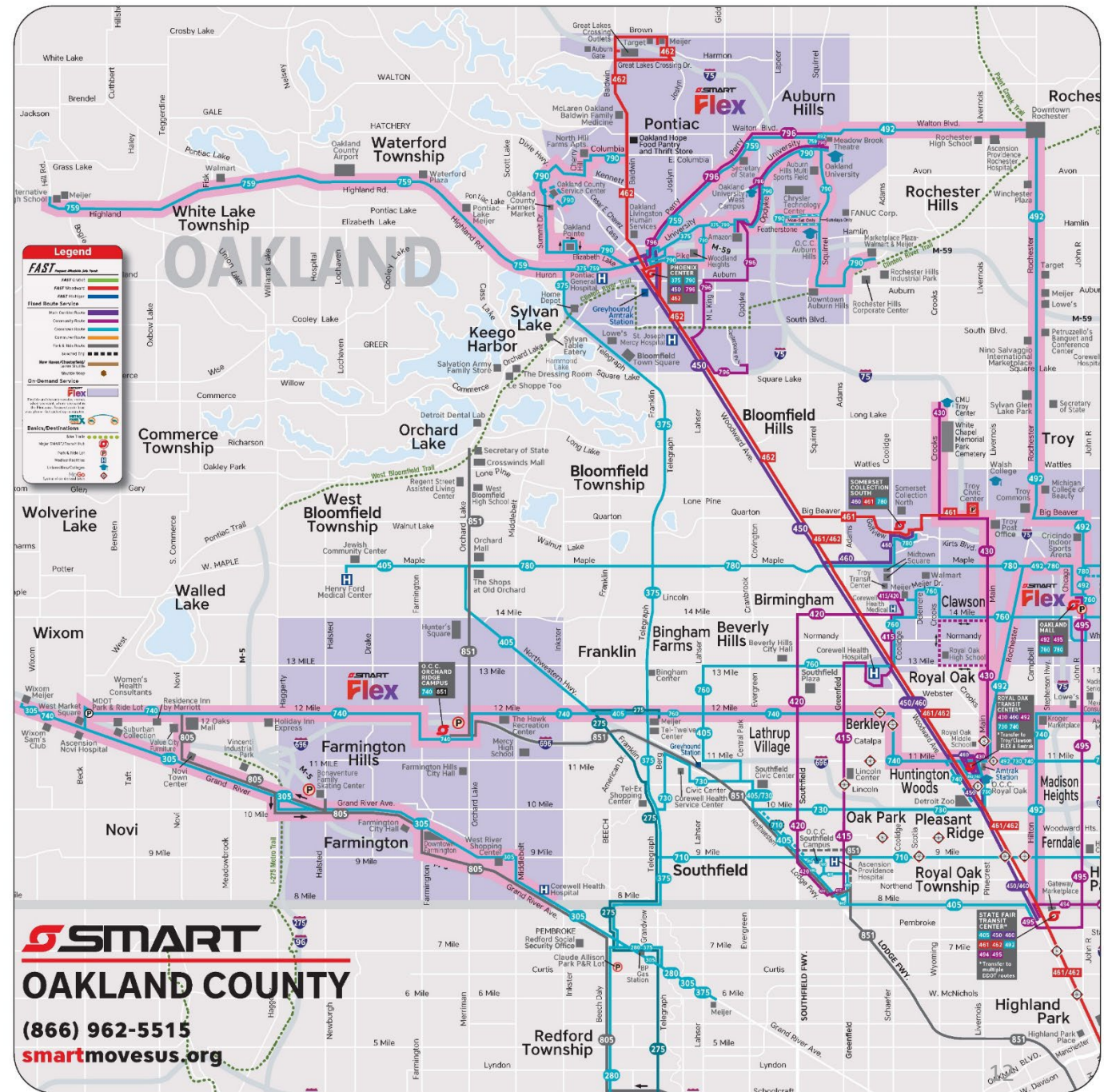


SMART Expanded Fixed Route Service to:

- Rochester, Rochester Hills
- Waterford
- Novi
- Wixom
- White Lake

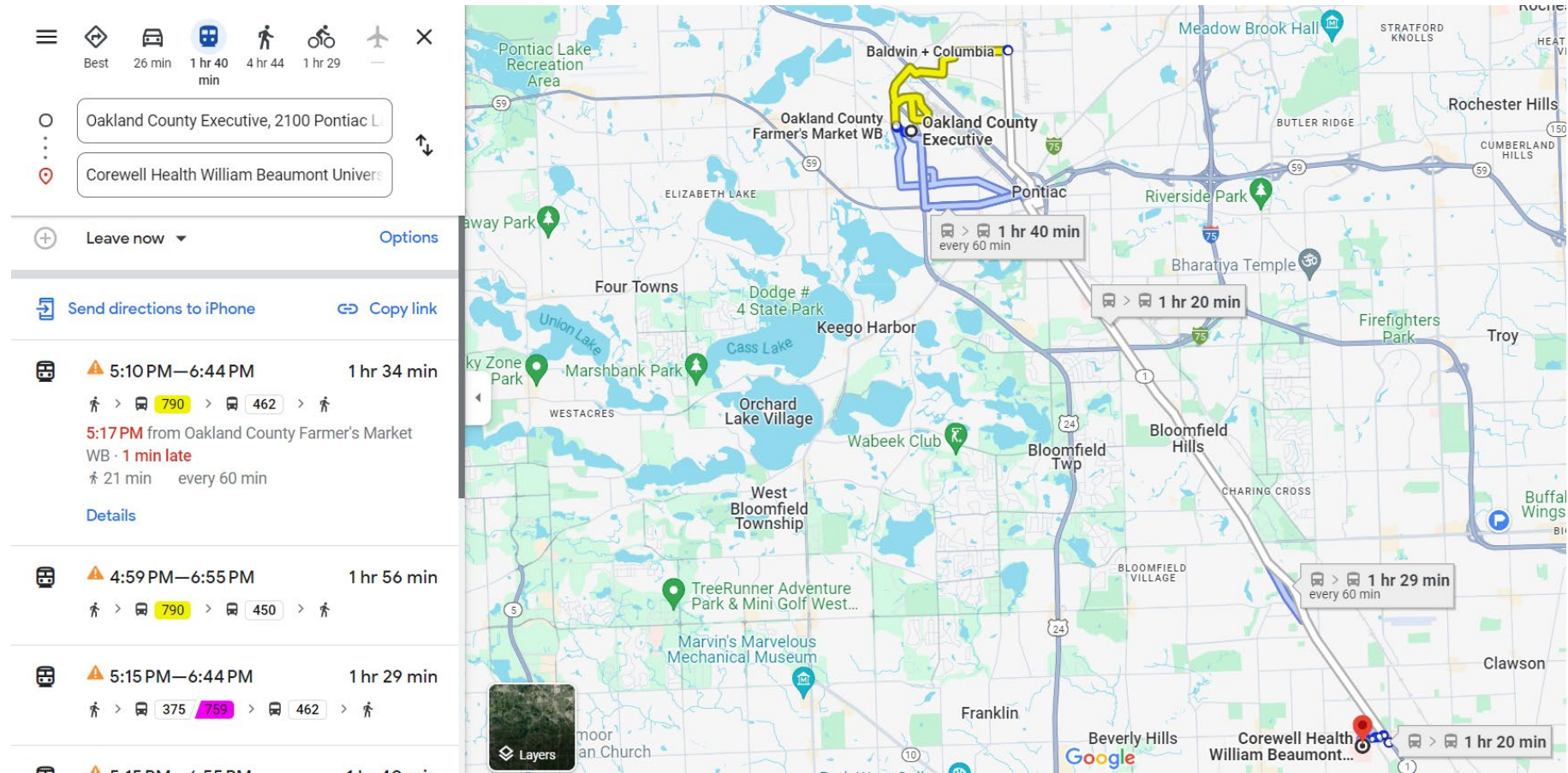


smartbus.org/How-to-Ride/
[How-to-Find-Your-Route](https://smartbus.org/How-to-Find-Your-Route)



How to Plan Your Fixed Route Trip

- Google Maps or Apple Maps
- The *Transit* mobile app
- Call SMART Customer Service:
(866) 962-5515



maps.google.com, available on desktop and mobile

Planning Your Trip: The *Transit* Mobile App

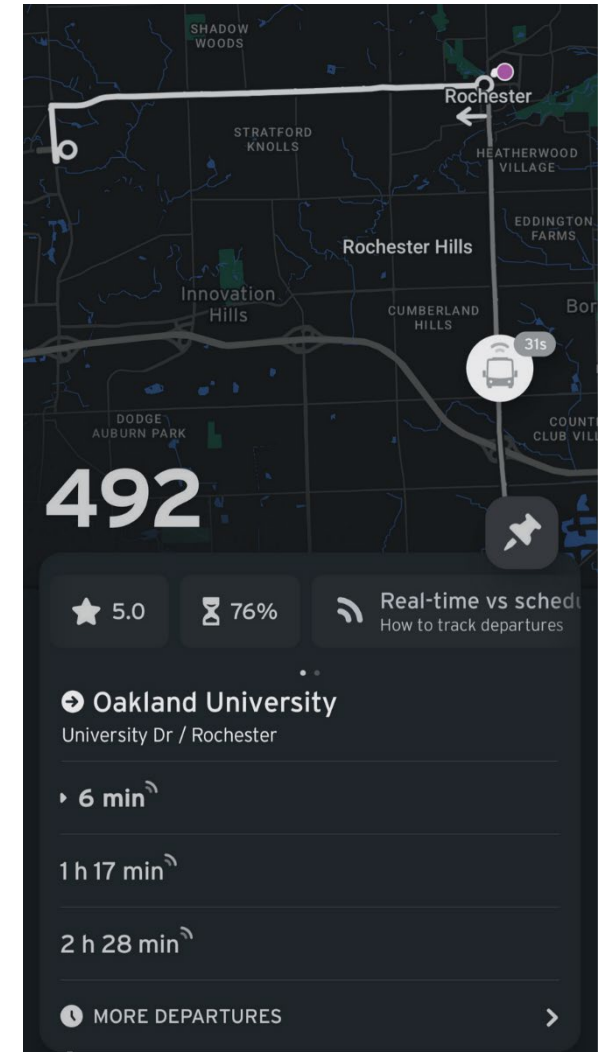
Transit for iOS and Android is SMART's recommended planning and real-time tracking app. Use it to find your nearest bus routes, view schedules, and get directions from A to B.

Complete user guide:
help.transitapp.com

Plan your trip with



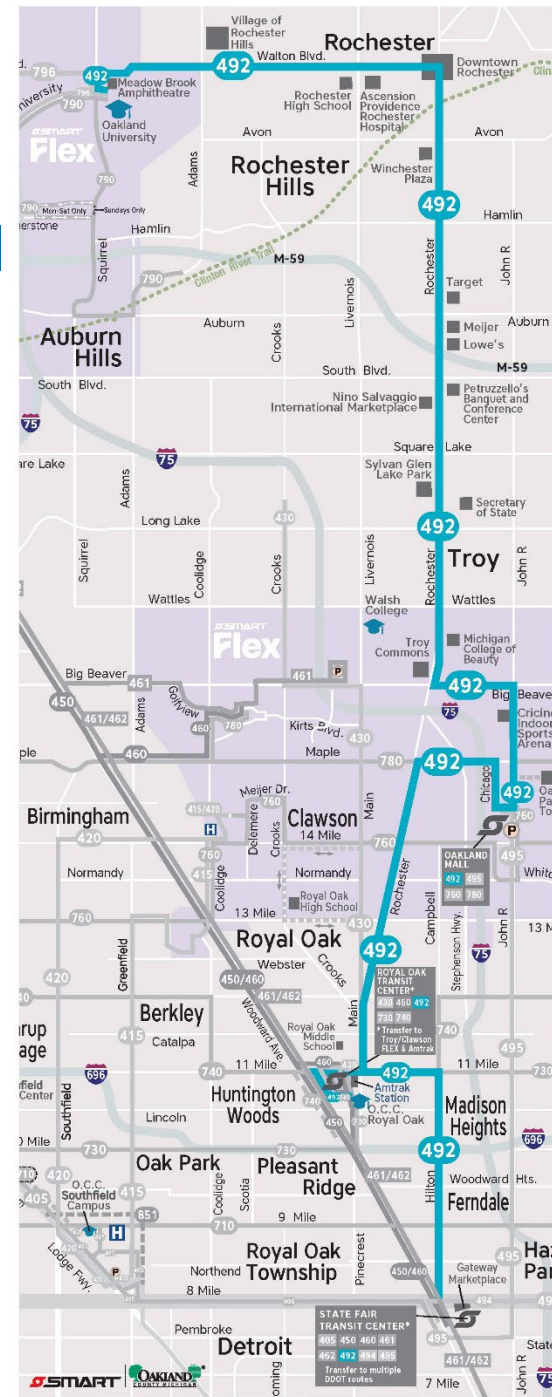
transitapp.com



Local SMART Service: Route 492



Route 492 operates along Rochester Road connecting Oakland University, Downtown Rochester, Royal Oak, and the Jason Hargrove Transit Center (State Fairgrounds) in Detroit. Riders can connect to *FAST* Woodward at Hargrove to reach Downtown Detroit.



Regional SMART Service: *FAST* Woodward

461

462

FAST Woodward

Express Service to Detroit

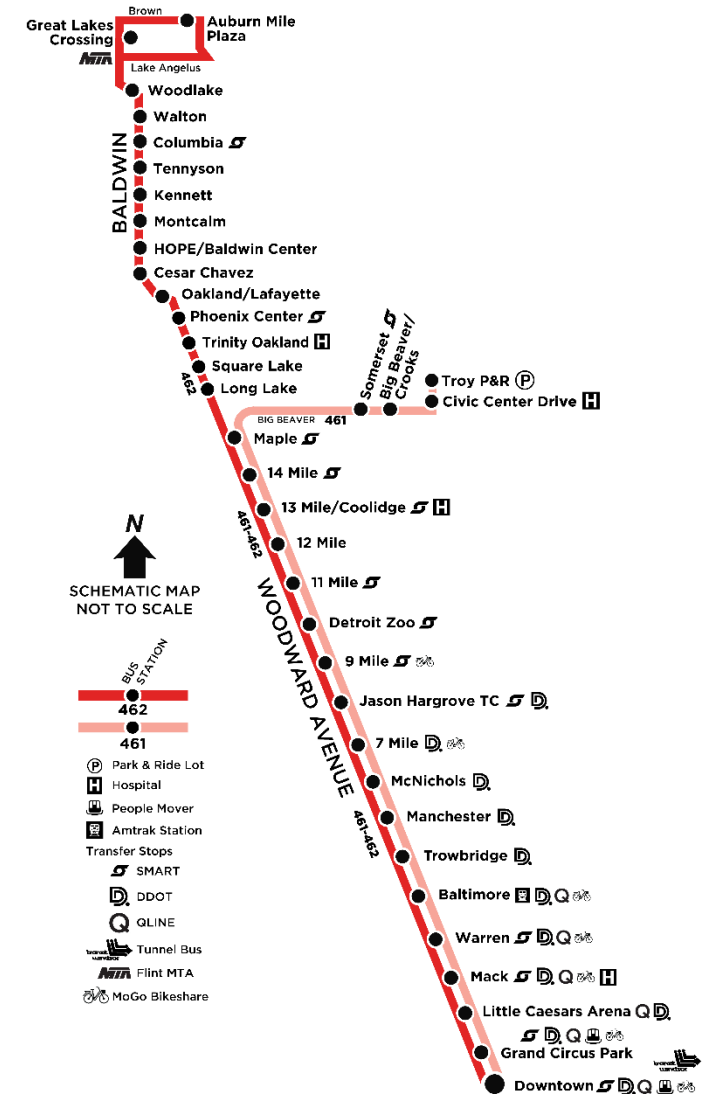
Service 7 days a week

Look for the *FAST* sign!

FAST buses only board at select stops.



***FAST* Woodward** offers limited-stop service between Auburn Hills, Pontiac, Troy, Birmingham, the Detroit Zoo, Ferndale, the Jason Hargrove Transit Center (State Fair), and Downtown Detroit.



How to Pay for Fixed Route Buses

How Much Does It Cost?

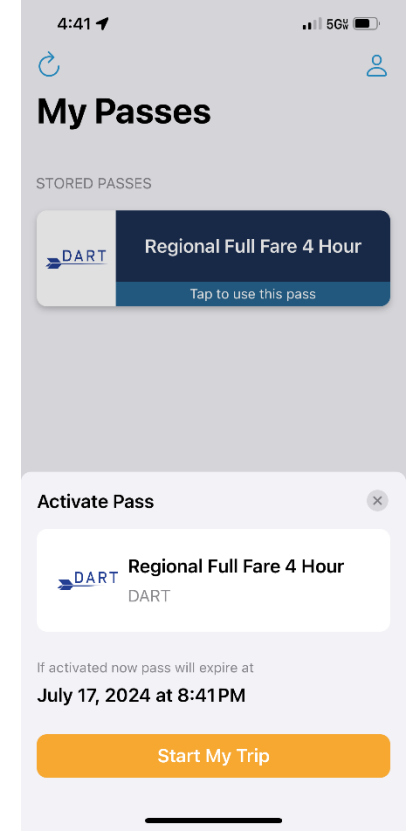
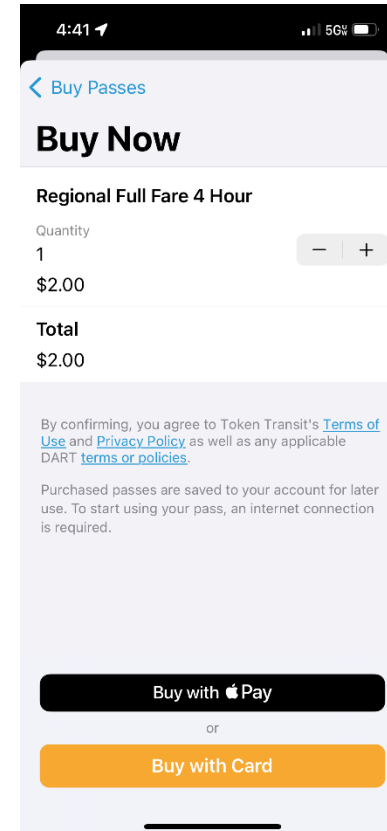
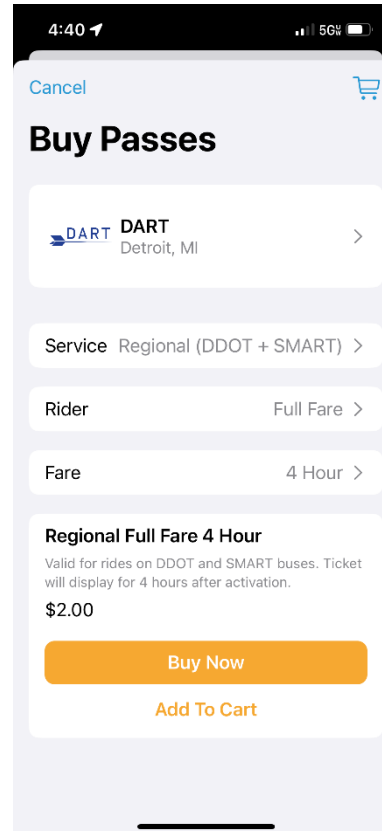
Reduced Fare (Youth 6-18, older adults 65+, and people with disabilities)	\$0.50
Full Fare (Everyone else)	\$2.00
Reduced Fare Park & Ride	\$1.00
Full Fare Park & Ride	\$2.50

Pay before you board using:

- Token Transit app

Or pay when you board using:

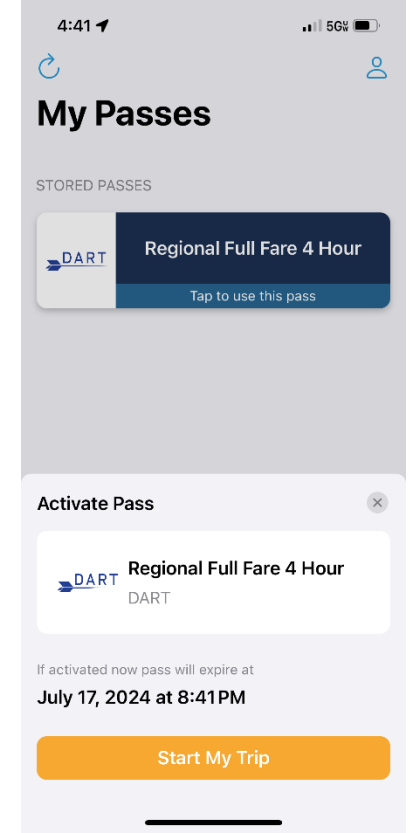
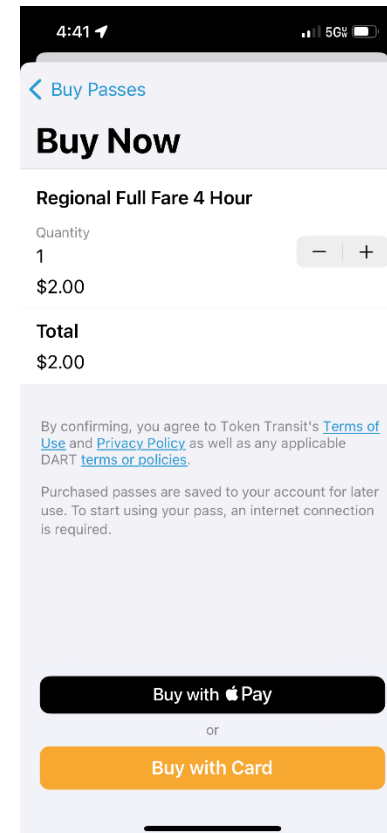
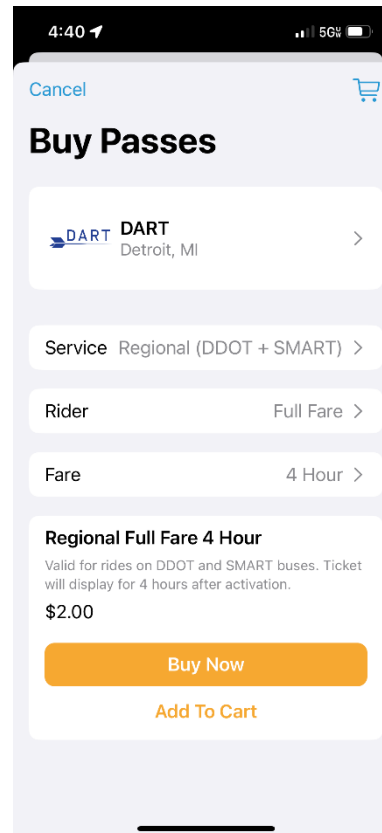
- Cash (exact change)
- Pass (available for purchase, call or visit website)



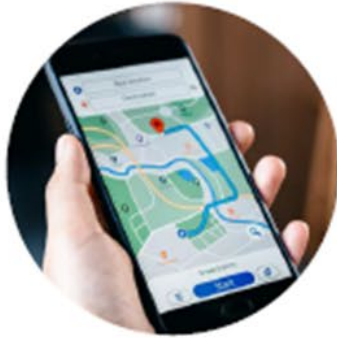
How to Use the Token Transit App * Only applies to SMART

1. Download the Token Transit app.
2. Select your transit agency: DART Detroit, MI.
3. Select your service: Regional (DDOT + SMART).
4. Select your rider category: Full Fare or Reduced.
5. Select your pass: 4 Hour, 24 Hour, 7 Day, or 31 Day.
6. Pay.
7. Activate your pass when you're about to board the bus.

You can purchase passes on behalf of someone and send to their email!



How to Ride Fixed Route Buses



1

Find your route(s). On [Google.com/Maps](https://www.google.com/maps) or the Google Maps app, search for directions and choose the Transit option. Google Maps will tell you where to get on and off and when the bus will arrive.



2

Get your payment ready. Use the Token Transit app to pay on your phone ahead of time or bring exact cash to pay onboard the bus. You can also buy passes at SMARTBus.org/Fares/Buy-Passes, at the Royal Oak Transit Center, or in the lobby of the Buhl Building in Detroit.



Get on. Walk/roll to the bus stop marked with a SMART sign. Wait for a bus with your route name and number to arrive. When you see your bus, move closer to the street and wave to the driver. Get on at the front door of the bus.

How to Ride Fixed Route Buses



4

Pay or show your ticket. Show the driver your Token Transit app, put your ticket in the machine, or put your cash in the machine. Ask for a transfer if you're taking another route right after this one. Ask the driver if you need help.



5

Sit back and relax! Wait for the screen and/or voice announcement to announce your stop.



6

Get off. As soon as you see/hear your stop announced, pull the string hanging at the top of the bus windows to let the driver know you're getting off. Get off at the back door of the bus if possible. Walk/roll to your final destination or, if you're transferring, to the bus stop for your next route.

SMART Destinations: Somerset Collection

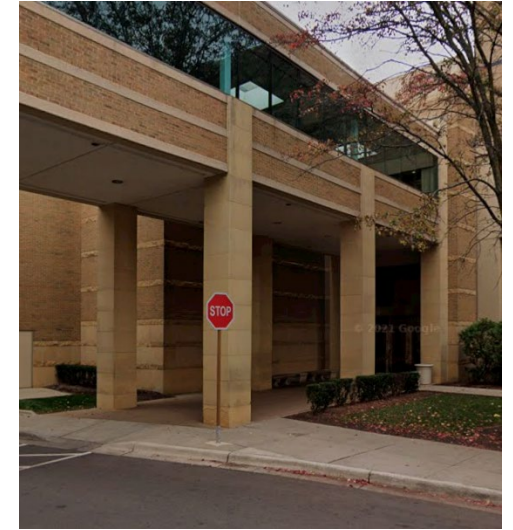
Routes 460, 780, and the 461 branch of *FAST* Woodward drop off at the southeast doors of Somerset Collection South, outside Neiman Marcus.

To reach the mall from Rochester:

- Board southbound Route 492. Exit at Oakland Mall.
- Transfer to Route 780 (15 Mile). You will want the westbound bus signed for **Orchard Lake**.
- Exit the bus at Somerset.

To return to Rochester:

- Board an eastbound Route 780 signed **Gratiot**. Exit at Oakland Mall.
- Board a northbound Route 492 signed **Oakland University**.



SMART Destinations: Downtown Detroit Stadiums

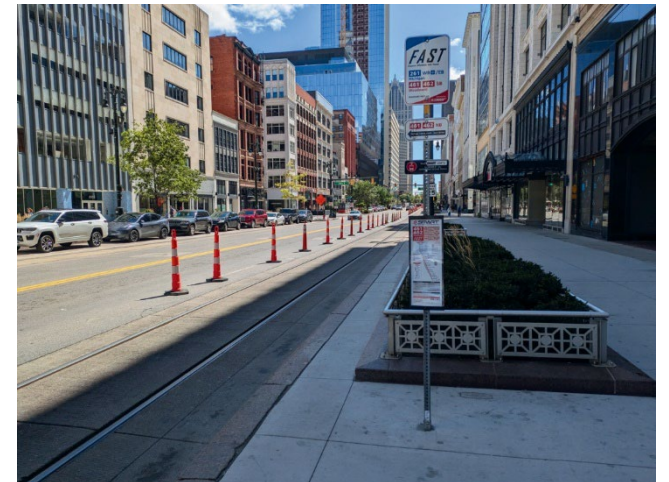
Transfer from Route 492 to *FAST* Woodward at the Jason Hargrove Transit Center to reach Downtown Detroit.

- The transit center has restrooms and a heated lobby.
- Route 492 picks up and drops off at Bay 9.
- *FAST* boards from Bay 11, a shelter south of the building across the street. Follow the wayfinding signs.

For Little Caesars Arena, exit at **Woodward and Temple**.

For Ford Field and Comerica Park, exit at **Clifford**.

Upon return, board northbound *FAST* at **Grand Circus Park**.



Woodward and Clifford Southbound

Connection to Detroit Metro Airport

The Detroit Air Xpress, or DAX, is an express bus operated by the Regional Transit Authority (RTA) between Downtown Detroit and both terminals of Detroit Metro Airport with 16 daily round trips.

Service to the airport runs from 3:30am to 9:30pm.
Return service runs from 4:00am to 10:30pm.

Seniors 65+ and people with disabilities ride for **\$4 each way** when reserved in advance at **dax-bus.com**. General adult fare is \$6 online, \$8 onboard.



Detroit Air Xpress (DAX) Boarding Locations

In Detroit, DAX buses pick up just east of the Rosa Parks Transit Center on **southbound Washington Boulevard past State Street** (1119 Washington Boulevard). *FAST* Woodward connects to DAX at Washington & Lafayette, just one block south. Paid overnight parking is also available in the lot directly behind the bus stop.



At McNamara Terminal, DAX picks up on **Level 3 (Departures)** outside the Air France check-in counter at Door #1.

At Evans (North) Terminal, DAX picks up on **Level 2** at the Ground Transportation Center.

Follow signs for "Public Transit" or "Municipal Transportation".



Connections to Amtrak's *Wolverine*

- Monday through Saturday, Royal Oak Amtrak is a one-seat bus ride from Rochester
- Route 492 connects to the 9:12am and 5:45pm westbound trains toward Ann Arbor, Kalamazoo, and Chicago
- Simply exit the bus, cross the street, and walk east through the parking lot to the train platform
- The 1:49pm and 9:05pm eastbound trains *from* Chicago allow for a return trip to Rochester on Route 492



Flex (like Uber/Lyft)

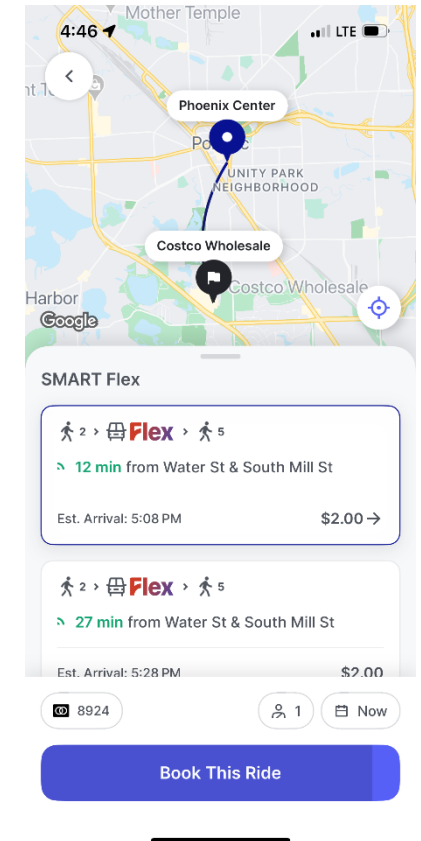
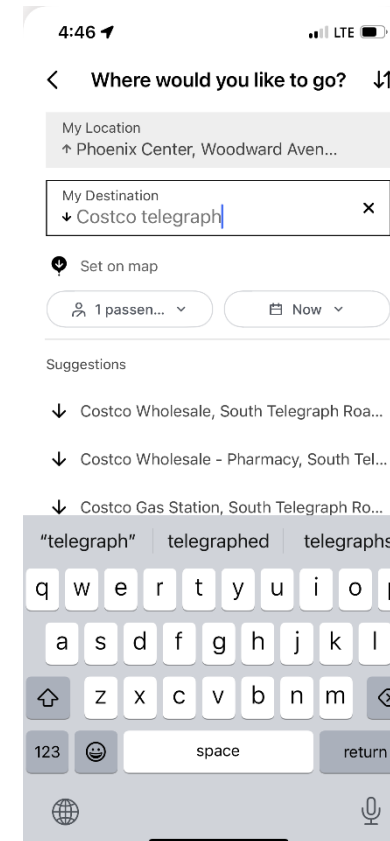
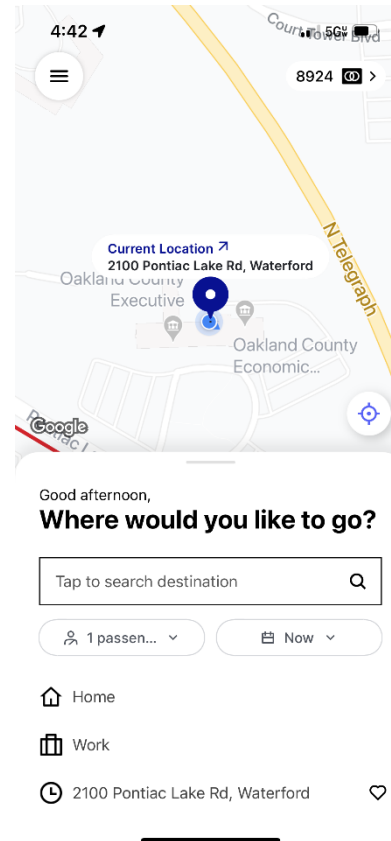


How to Use Flex (Future Expansion into Rochester Area)

Use the SMART Flex app:

1. Download the SMART Flex app.
2. Enter your destination and origin.
3. Select the number of passengers.
4. Select your trip time.
5. Select one of the trip options provided.
6. Choose your payment method (can use a pass if you have one).
7. Go to the pickup location.
8. Sit back and relax!
9. Arrive at your destination.

No smartphone? Call 734-212-8429.



\$2 to \$8 per stop, depending on trip distance (the app or call center will tell you)

Help us improve transit moving forward!

OPC, NOTA, WOTA and PEX

Take our survey:

[OakGov.info/TransitSurvey](https://oakgov.info/TransitSurvey)

SMART

SMARTer Mobility Program

<https://www.smarter-mobility.org/>

New and improved bus route network and Flex zones recommended!



OakGov.com/OaklandTransit

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